



## QUALITY POLICY

***Omega, Santech, and GPD are committed to excellence through continuous improvement of quality and service to our customers and vendors:***

- We will have *open communication* with our customers to ensure we understand their needs and by exceeding their expectations for overall performance.
- We will pursue quality leadership with *goals* aimed at achieving error free results that fully meet the needs and expectations of our internal and external customers.
- Our management team establishes and reviews *quality objectives* on an ongoing basis for continued suitability and to reflect best practices.
- Top management encourages all employees to participate in contributing *ideas* to enhance our business and achieve our objectives of *continuous improvement* and customer satisfaction.

Peter Butterfield, **President**

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